NONDISCRIMINATION NOTICE

LECOM Health Millcreek Community Hospital complies with the nondiscrimination provision in Section 1557 of the Patient Protection and Affordable Care Act (ACA). This law prohibits discrimination by covered health programs on the basis of race, color, religion, national origin, sex, age, gender identity or expression, sexual orientation, AIDS or HIV status, pregnancy genetic information or disability. LECOM Health Millcreek Community Hospital does not exclude people or treat them differently because of their race, color, religion, national origin, sex, age, gender identity or expression, sexual orientation, AIDS or HIV status, pregnancy, genetic information or disability.

LECOM Health Millcreek Community Hospital provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Language services to people whose primary language is not English

If you need these services, please contact the Social Service Department at LECOM Health Millcreek Community Hospital. If you believe that LECOM Health Millcreek Community Hospital has failed to provide these services or discriminated in another way on the basis of race, color, religion, national origin, sex, age, gender identity or expression, sexual orientation, AIDS or HIV status, pregnancy, genetic information or disability you can file a grievance with:

LECOM Health Millcreek Community Hospital 5515 Peach St. Erie, PA 16509 Attention: John Onorato (814) 864-4031

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights or to the Pennsylvania Civil Rights office by mail, phone or email at:

Office for Civil Rights
U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-868-1019 TDD: 1-800-537-7697
https://ocrportal.hhs.gov/ocr/portal/lobby.jsf

Pennsylvania Office of Civil Rights
Division of Acute & Ambulatory Care
Room 532 Health & Welfare Building
625 Forster Street
Harrisburg, PA 17120-0701
Phone: (717) 783-8980 Fax: (717) 705-6663

Complaint Hotline: 1-800-254-5164

http://apps.health.pa.gov/dohforms/FacilityComplaint.aspx