

**Millcreek Community Hospital**  
**ERIE COUNTY COMMUNITY HEALTH IMPROVEMENT PROGRAM**  
**2016-2019 Implementation Plan**

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| <b>STRATEGIC ISSUE:</b> Mental Health  |
| <b>PRIORITY AREA:</b> Depression (Poor Mental Health) and Suicide  |
| <b>GOAL:</b> Millcreek Community Hospital is the leader for behavioral health care in Northwestern Pennsylvania                                    |
| <b>AVAILABLE RESOURCES:</b> 62 inpatient beds for children, adults, and seniors<br>Partial Hospitalization Program<br>Psychiatry Residency Program |

**ALIGNMENT WITH STATE/NATIONAL PRIORITIES**

**Healthy People 2020:** Healthy People 2020 goal for Mental Health and Mental Disorders is to “improve mental health through prevention and by ensuring access to appropriate, quality mental health services.”

**National Prevention Strategy:** “The National Quality Strategy will pursue three broad aims. These aims will be used to guide and assess local, State, and national efforts to improve the quality of health care” (Report to Congress, *National Strategy for Quality Improvement in Health Care*, March 2011, <<http://www.healthcare.gov>>). One of the focuses states, “Improve the health of the U.S. population by supporting proven interventions to address behavioral, social and, environmental determinants of health in addition to delivering higher-quality care” (*National Strategy for Quality Improvement in Health Care*).

**Pennsylvania:** “The Department of Public Welfare launched a broad, long-term initiative called ‘Mental Health Matters’ to help reduce the stigma and prejudice associated with mental illness that often prevents people from reaching out for help” (New Initiative Launched to Reduce Mental Health Stigma and Prejudice, 13 May 2013. <http://www.prnewswire.com/news-releases/new-initiative-launched-to-reduce-mental-health-stigma-and-prejudice-206928711.html>).

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| <b>OBJECTIVE #1:</b> Advance improvement in clinical quality and interdisciplinary collaboration throughout a highly integrated delivery structure using patient-centered, standardized, evidenced-based practices for Adult, Geriatric, and Child/Adolescent patients with mental illness in order to improve the overall mental health of the community |                    |                                    |
| <b>ACTION PLAN</b>  |                    |                                    |
| <b>Strategy</b>   | <b>Target Date</b> | <b>Lead Person/ Organization</b>   |
| Enhance programming for Behavioral Health Services  | 2019               | Director of Behavioral Health      |
| Continue to advance technology with practice specific requirements  | 2019               | Director of Information Technology |
| <b>MEASURES OF SUCCESS</b>  |                    |                                    |
| <b>Source</b>   | <b>Frequency</b>   |                                    |

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|--|-----------|
| Patient experience of care reports             | Quarterly |
| Quality and Performance Improvement Activities | Yearly    |

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| <b>OBJECTIVE #2:</b> Ensure access to Behavioral Health Care                                   |                    |  |
| <b>ACTION PLAN</b>   |                    |  |
| <b>Strategy</b>  | <b>Target Date</b> | <b>Lead Person/ Organization</b>                                 |
| Increase the number of Psychiatrists trained and retained in the Erie Community                | 2020               | Director of Medical Education and Psychiatry Residency Directory |
| Sustain a workforce environment that attracts and retains talented behavioral health providers | current            | Human Resources Manager  |
| <b>MEASURES OF SUCCESS</b>   |                    |  |
| <b>Source</b>  | <b>Frequency</b>   |  |
| BH Emergency Room Visits   | Monthly            |  |
| Total BH Admissions  |                    |  |
| Psychiatrists Residency Program Graduates  | Annually           |  |
| Staff retention rates on Behavioral Health   | Annually           |  |

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|--|--------------------|---|
| <b>OBJECTIVE #3:</b> Educates to transform the mental health of the community through enhancing the knowledge and skills of healthcare professionals, fostering a culture of discovery in all of our activities and supporting exemplary health sciences research, and providing education directly to the community |                    |   |
| <b>ACTION PLAN</b>   |                    |   |
| <b>Strategy</b>  | <b>Target Date</b> | <b>Lead Person/ Organization</b>  |
| Increase the number of Psychiatrists trained and retained in the Erie Community  | 2020               | LECOM<br>Director of Medical Education and Psychiatry Residency Directory |
| Support research activity  | current            | Graduate Medical Education Committee                                      |
| <b>MEASURES OF SUCCESS</b>   |                    |   |
| <b>Source</b>  | <b>Frequency</b>   |   |
| Psychiatry Residency Program Evaluation  | Annually           |   |
| Psychiatrists Residency Program Graduates  |                    |   |

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| Psychiatry-related research |  |