

**Millcreek Community Hospital**  
**ERIE COUNTY COMMUNITY HEALTH IMPROVEMENT PROGRAM**  
**2019-2022 Implementation Plan**

<b>STRATEGIC ISSUE:</b> Disease Prevention, Early Detection, and Control
<b>PRIORITY AREA:</b> Obesity, Cardiovascular Disease, Diabetes & Pre-Diabetes, COPD, Cancer: Lung, Breast, Prostate, Colorectal
<b>GOAL:</b> To provide excellence and innovation in the care of patients, the training of health professionals, and the creation and sharing of health knowledge.
<b>AVAILABLE RESOURCES:</b> 167 bed acute care hospital Affiliated primary care physician group Outpatient diagnostic services

**ALIGNMENT WITH STATE/NATIONAL PRIORITIES**

**Healthy People 2020:** Prevent illness and disability related to arthritis and other rheumatic conditions, osteoporosis, and chronic back conditions. Improve cardiovascular health and quality of life through prevention, detection, and treatment of risk factors for heart attack and stroke; early identification and treatment of heart attacks and strokes; and prevention of repeat cardiovascular events.

**Healthy People 2020:** Reduce the number of new cancer cases, as well as the illness, disability, and death caused by cancer.

<b>OBJECTIVE #1:</b> Advance improvement in clinical quality and interdisciplinary collaboration throughout a highly integrated delivery structure using patient-centered, standardized, evidenced-based practices for chronic disease prevention and control		
<b>ACTION PLAN</b>		
<b>Strategy</b>	<b>Target Date</b>	<b>Lead Person/ Organization</b>
Implement evidence based practices and tools by leveraging technology	2022	Director of Information Technology
<b>MEASURES OF SUCCESS</b>		
<b>Source</b>	<b>Frequency</b>	
Adoption of evidence based practice order sets and clinical decision support	Annually	
Core Measures	Quarterly	

Patient experience of care reports	Quarterly
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<b>OBJECTIVE #2:</b> Ensure access to primary care and preventative health measures		
<b>ACTION PLAN</b>		
<b>Strategy</b>	<b>Target Date</b>	<b>Lead Person/ Organization</b>
Increase the number of Primary Care Physicians trained and retained in the Erie Community	2022	Director of Medical Education and Internal Medicine, Family Medicine, and Geriatric Medicine Program Directors
Increase sites of service	2022	President of Physician Practice Group
<b>MEASURES OF SUCCESS</b>		
<b>Source</b>	<b>Frequency</b>	
Inpatient and Emergency Room Census reports	Monthly	
Physician recruitment and retention rates	Annually	

<b>OBJECTIVE #3:</b> Educate to transform the health of the community through enhancing the knowledge and skills of healthcare professionals, fostering a culture of discovery in all of our activities and supporting exemplary health sciences research, and providing education directly to the community		
<b>ACTION PLAN</b>		
<b>Strategy</b>	<b>Target Date</b>	<b>Lead Person/ Organization</b>
Increase the number of Primary Care Physicians trained and retained in the Erie Community	2022	LECOM Director of Medical Education and Internal Medicine, Family Medicine, and Geriatric Medicine Program Directors
Facilitate continuing medical education to expand the knowledge base of health care professionals	2022	Medical Education Coordinator
Provide community outreach programs	2022	Executive Director of LECOM Medical Fitness and Wellness Center, LifeWorks Erie Member Services Coordinator
Support research activity	current	Graduate Medical Education Committee
<b>MEASURES OF SUCCESS</b>		
<b>Source</b>	<b>Frequency</b>	

Residency and Fellowship Program Evaluation	Annually
Continuing Medical Education participants	Episodically
Attendance and/or participation in educational presentations available to the public	Episodically
Research Activity	Annually

<b>OBJECTIVE #4:</b> Increase preventative screenings done at Millcreek Community Hospital		
<b>ACTION PLAN</b>		
<b>Strategy</b>	<b>Target Date</b>	<b>Lead Person/ Organization</b>
Increase referrals from physician offices to use Millcreek Community hospital's services	2022	President of Physician Practice Group
Reminder letters and other outreach to patients informing them that screening is due to increase adherence	2022	Practice Manager of Physician Practice Group Radiology Manager
<b>MEASURES OF SUCCESS</b>		
<b>Source</b>	<b>Frequency</b>	
Preventative screening utilization reports	Monthly	