

Millcreek Community Hospital
ERIE COUNTY COMMUNITY HEALTH IMPROVEMENT PROGRAM
2019-2022 Implementation Plan

STRATEGIC ISSUE: Mental Health/Quality of Life
PRIORITY AREA: Depression, Suicide, Poor Mental Health, Poor Physical Health, Health Literacy
GOAL: Millcreek Community Hospital is the leader for behavioral health care in Northwestern Pennsylvania
AVAILABLE RESOURCES: 85 inpatient behavioral health beds for children, adults, and older adults Partial Hospitalization Program Outpatient Psychiatry Practice Psychiatry Residency Program, Child/Adolescent Psychiatry Fellowship Program

ALIGNMENT WITH STATE/NATIONAL PRIORITIES

Healthy People 2020: Healthy People 2020 goal for Mental Health and Mental Disorders is to “improve mental health through prevention and by ensuring access to appropriate, quality mental health services.”

Pennsylvania: “The Department of Public Welfare launched a broad, long-term initiative called ‘Mental Health Matters’ to help reduce the stigma and prejudice associated with mental illness that often prevents people from reaching out for help” (New Initiative Launched to Reduce Mental Health Stigma and Prejudice, 13 May 2013. <http://www.prnewswire.com/news-releases/new-initiative-launched-to-reduce-mental-health-stigma-and-prejudice-206928711.html>).

OBJECTIVE #1: Advance improvement in clinical quality and interdisciplinary collaboration throughout a highly integrated delivery structure using relationship-centered, evidenced-based practices for Adult, Geriatric, and Child/Adolescent patients with mental illness in order to improve the overall mental health of the community		
ACTION PLAN		
Strategy	Target Date	Lead Person/ Organization
Enhance programming for Behavioral Health Services	current	Director of Behavioral Health
Continue to advance technology with practice specific requirements	2022	Director of Information Technology
MEASURES OF SUCCESS		
Source	Frequency	
Patient experience of care reports	Quarterly	
Quality and Performance Improvement Activities	Quarterly	

OBJECTIVE #2: Ensure access to Behavioral Health Care

ACTION PLAN		
Strategy	Target Date	Lead Person/ Organization
Increase the number of Psychiatrists trained and retained in the Erie Community	2022	Director of Medical Education and Psychiatry Residency Directory
Sustain a workforce environment that attracts and retains talented behavioral health providers	current	Human Resources Manager
Diversify settings of care served by LECOM Health Psychiatrists	2022	President Physician Practice Group
MEASURES OF SUCCESS		
Source	Frequency	
BH Emergency Room Visits Total BH Admissions	Monthly	
Placement of Psychiatry Residency Program Graduates	Annually	
Staff retention rates on Behavioral Health	Bi-Annually	
Volume of patients served, number of settings of care	Monthly	

OBJECTIVE #3: Educate to transform the mental health of the community through enhancing the knowledge and skills of healthcare professionals, fostering a culture of discovery in all of our activities and supporting exemplary health sciences research, and providing education directly to the community

ACTION PLAN		
Strategy	Target Date	Lead Person/ Organization
Increase the number of Psychiatrists trained and retained in the Erie Community	2022	LECOM Director of Medical Education and Psychiatry Residency Directory
Support research activity	current	Graduate Medical Education Committee
MEASURES OF SUCCESS		
Source	Frequency	
Psychiatry Residency Program Evaluation Placement of Psychiatrists Residency Program Graduates	Annually	
Psychiatry-related research	Annually	