

**LECOM Medical Center and Behavioral Health Pavilion**  
**ERIE COUNTY COMMUNITY HEALTH IMPROVEMENT PROGRAM**  
**2025-2028 Implementation Plan**

<b>STRATEGIC ISSUE:</b> Dental Care
<b>PRIORITY AREA:</b> Cost of services, lack of knowledge, extended wait times, availability of providers
<b>GOAL:</b> To improve overall dental wellness and access to affordable dental care for the Erie County Community
<b>AVAILABLE RESOURCES:</b> LECOM School of Dental Medicine LECOM Dental Clinic LECOM Medical Associates of Erie

**ALIGNMENT WITH STATE/NATIONAL PRIORITIES**

**Healthy People 2030:** Healthy People 2030 (Dept. of Health & Human Services) goals for Dental Care are, “Reduce the proportion of people who can't get the dental care they need when they need it,” and “Increase the proportion of people with dental insurance.”

**Pennsylvania:** “The Hospital & Healthsystem Association of Pennsylvania is a statewide membership services organization that advocates for nearly 240 Pennsylvania acute and specialty care, primary care, subacute care, long-term care, home health, and hospice providers, as well as the patients and communities they serve. To advocate for and provide services to Pennsylvania’s hospitals and health systems as they strive to deliver safe, efficient, quality health care to the patients and communities they serve” (The Hospital and Healthsystem Association of Pennsylvania, <<http://www.haponline.org>>).

<b>OBJECTIVE #1:</b> Increase access to dental care		
<b>ACTION PLAN</b>		
<b>Strategy</b>	<b>Target Date</b>	<b>Lead Person/ Organization</b>
Expand access to targeted, specific populations	Current	Outreach Coordinator
Serve Medicaid population	Current	Chief Financial Officer
Address barriers to care like transportation, family perception, physical ability	Current	Case management
Promotion of education-based dental care	Current	Outreach Coordinator

MEASURES OF SUCCESS	
Source	Frequency
Total number of dental office visits in targeted populations	Quarterly
Provider participation metrics	Bi-annually
Facility accessibility audits	Annually
Public awareness of educational clinic (survey)	Annually

OBJECTIVE #2: Improve overall oral health outcomes		
ACTION PLAN		
Strategy	Target Date	Lead Person/ Organization
Promotion of oral health as key to whole-person health	Current	Outreach Coordinator
Increase general knowledgebase of dental disease and the consequences	Current	Dental School Dean Dental students
Expand oral health infrastructure	Current	Strategic initiatives
MEASURES OF SUCCESS		
Source	Frequency	
Total number of oral health related ED visits	Annually	
Attendance/participation in community organized events	Quarterly	
Total number of medical-dental integration sites	Annually	

OBJECTIVE #3: Promotion of oral health equity		
ACTION PLAN		
Strategy	Target Date	Lead Person/ Organization
Address oral health disparities (marginalized, disenfranchised populations)	Current	Dental School Dean Dental students
Reduce educational barriers	Current	Dental students
MEASURES OF SUCCESS		
Source	Frequency	
Total number of physical clinics newly available to patients	Annually	
Community participation rates and demographics	Annually	