

LECOM Medical Center and Behavioral Health Pavilion
ERIE COUNTY COMMUNITY HEALTH IMPROVEMENT PROGRAM
2025-2028 Implementation Plan

STRATEGIC ISSUE: Disease Prevention, Early Detection, and Control
PRIORITY AREA: Obesity, Cardiovascular Disease, Diabetes &Pre-Diabetes, COPD, Cancer: Lung, Breast, Prostate, Colorectal
GOAL: To provide excellence and innovation in the care of patients, the training of health professionals, and the creation and sharing of health knowledge.
AVAILABLE RESOURCES: 171 bed acute care hospital Affiliated primary care physician group Outpatient diagnostic services

ALIGNMENT WITH STATE/NATIONAL PRIORITIES

Healthy People 2030: Healthy People 2030 (Dept. of Health & Human Services) goals for Disease Prevention, Early Detection, and Control are to, “Help people get recommended preventive health care services,” “Reduce new cases of cancer and cancer-related illness, disability, and death,” and “Improve health by preventing, detecting, and responding to public health events worldwide.”

Pennsylvania: “The Hospital & Healthsystem Association of Pennsylvania is a statewide membership services organization that advocates for nearly 240 Pennsylvania acute and specialty care, primary care, subacute care, long-term care, home health, and hospice providers, as well as the patients and communities they serve. To advocate for and provide services to Pennsylvania’s hospitals and health systems as they strive to deliver safe, efficient, quality health care to the patients and communities they serve” (The Hospital and Healthsystem Association of Pennsylvania, <<http://www.haponline.org>>).

OBJECTIVE #1: Advance improvement in clinical quality and interdisciplinary collaboration throughout a highly integrated delivery structure using patient-centered, standardized, evidenced-based practices for chronic disease prevention and control		
ACTION PLAN		
Strategy	Target Date	Lead Person/ Organization
Implement evidence based practices and tools by leveraging technology	Current	Director of Information Technology

Align provider incentives with quality outcomes to promote team-based goal creation	Current	Quality Manager
Design patient-centered, adaptable pathways that require professional input from multiple disciplines to highlight individual needs	Current	Care Management Department
MEASURES OF SUCCESS		
Source	Frequency	
Adoption of evidence based practice order sets and clinical decision support	Annually	
Provider satisfaction with incentive models (survey)	Quarterly	
Core Measures	Quarterly	
Patient experience of care reports	Quarterly	
Total number of integrated, multidisciplinary meetings and attendance	Annually	

OBJECTIVE #2: Ensure access to primary care and preventative health measures		
ACTION PLAN		
Strategy	Target Date	Lead Person/ Organization
Increase the number of Primary Care Physicians trained and retained in the Erie Community	Current	Director of Medical Education and Internal Medicine, Family Medicine, and Geriatric Medicine Program Directors
Increase sites of service	Current	President of Physician Practice Group
Monitor and improve access to care	Current	Outpatient/Ambulatory Services
MEASURES OF SUCCESS		
Source	Frequency	
Inpatient and Emergency Room Census reports	Monthly	
Physician recruitment and retention rates	Annually	
Changes in preventative care uptake rates	Quarterly	

OBJECTIVE #3: Educate to transform the health of the community through enhancing the knowledge and skills of healthcare professionals, fostering a culture of discovery in all of our activities and supporting exemplary health sciences research, and providing education directly to the community		
ACTION PLAN		
Strategy	Target Date	Lead Person/ Organization
Increase the number of Primary Care Physicians trained and retained in the Erie Community	Current	LECOM Director of Medical Education and Internal Medicine, Family Medicine, and Geriatric Medicine Program Directors
Facilitate continuing medical education to expand the knowledge base of health care professionals	Current	Medical Education Coordinator
Provide community outreach programs	Current	Executive Director of LECOM Medical Fitness and Wellness Center, LifeWorks Erie Member Services Coordinator
Support research activity	Current	Graduate Medical Education Committee
MEASURES OF SUCCESS		
Source	Frequency	
Residency and Fellowship Program Evaluation	Annually	
Continuing Medical Education participants	Episodically	
Attendance and/or participation in educational presentations available to the public	Episodically	
Research Activity	Annually	

OBJECTIVE #4: Increase preventative screenings done at LECOM Medical Center		
ACTION PLAN		
Strategy	Target Date	Lead Person/ Organization
Increase referrals from physician offices to use Millcreek Community hospital's services	Current	President of Physician Practice Group

Reminder letters and other outreach to patients informing them that screening is due to increase adherence	Current	Practice Manager of Physician Practice Group Radiology Manager
Engage and education patients through community outreach programs and culturally tailored educational materials	Current	Patient education services / Marketing and communication
MEASURES OF SUCCESS		
Source		Frequency
Preventative screening utilization reports		Monthly
Patient engagement metrics		Quarterly
Total reached vs total signed up for preventative screening		Annually