

LECOM Medical Center and Behavioral Health Pavilion
ERIE COUNTY COMMUNITY HEALTH IMPROVEMENT PROGRAM
2025-2028 Implementation Plan

STRATEGIC ISSUE: Mental Health/Quality of Life
PRIORITY AREA: Depression, Suicide, Poor Mental Health, Poor Physical Health, Health Literacy
GOAL: LECOM Health Center as the leader for behavioral health care in Northwestern Pennsylvania
AVAILABLE RESOURCES: 85 inpatient behavioral health beds for children, adults, and older adults Partial Hospitalization Program Psychiatric Residential Treatment Program Community Mental Health Center Psychiatry Residency Program, Child/Adolescent Psychiatry Fellowship Program

ALIGNMENT WITH STATE/NATIONAL PRIORITIES

Healthy People 2030: Healthy People 2030 (Dept. of Health & Human Services) goals for Mental Health and Quality of Life are to, “Promote the prevention, screening, assessment, and treatment of mental disorders and behavioral conditions,” and “Aim to improve health and quality of life for people affected by these conditions.”

Pennsylvania: “The Hospital & Healthsystem Association of Pennsylvania is a statewide membership services organization that advocates for nearly 240 Pennsylvania acute and specialty care, primary care, subacute care, long-term care, home health, and hospice providers, as well as the patients and communities they serve. To advocate for and provide services to Pennsylvania’s hospitals and health systems as they strive to deliver safe, efficient, quality health care to the patients and communities they serve” (The Hospital and Healthsystem Association of Pennsylvania, <<http://www.haponline.org>>).

OBJECTIVE #1: Advance improvement in clinical quality and interdisciplinary collaboration throughout a highly integrated delivery structure using relationship-centered, evidenced-based practices for Adult, Geriatric, and Child/Adolescent patients with mental illness to improve the overall mental health of the community		
ACTION PLAN		
Strategy	Target Date	Lead Person/ Organization
Enhance programming for Behavioral Health Services	Current	Director of Behavioral Health

Continue to advance technology with practice specific requirements	Current	Director of Information Technology
Prioritize relationship-centered practices including trauma-informed care, shared decision-making, and longitudinal patient relationships	Current	Director of Director of Medical Education and Psychiatry Residency Directory
MEASURES OF SUCCESS		
Source	Frequency	
Patient experience of care reports	Quarterly	
Quality and Performance Improvement Activities	Quarterly	
Participation in continuing education programming	Annually	

OBJECTIVE #2: Ensure access to Behavioral Health Care		
ACTION PLAN		
Strategy	Target Date	Lead Person/ Organization
Increase the number of Psychiatrists trained and retained in the Erie Community	Current	Director of Medical Education and Psychiatry Residency Directory
Sustain a workforce environment that attracts and retains talented behavioral health providers	Current	Human Resources Manager
Diversify settings of care served by LECOM Health Psychiatrists	Current	President Physician Practice Group
MEASURES OF SUCCESS		
Source	Frequency	
BH Emergency Room Visits Total BH Admissions	Monthly	
Placement of Psychiatry Residency Program Graduates	Annually	
Staff retention rates on Behavioral Health	Annually	
Volume of patients served number of settings of care	Monthly	

OBJECTIVE #3: Educate to transform the mental health of the community through enhancing the knowledge and skills of healthcare professionals, fostering a culture of discovery in all of our activities and supporting exemplary health sciences research, and providing education directly to the community
ACTION PLAN

Strategy	Target Date	Lead Person/ Organization
Increase the number of Psychiatrists trained and retained in the Erie Community	Current	LECOM Director of Medical Education and Psychiatry Residency Directory
Support research activity	Current	Graduate Medical Education Committee
Leverage technology and media to develop integrated and accessible mental health education platforms	Current	Director of IT
MEASURES OF SUCCESS		
Source		Frequency
Psychiatry Residency Program Evaluation Placement of Psychiatrists Residency Program Graduates		Annually
Psychiatry-related research		Annually
% of effectiveness, clarity, and accessibility of digital content (Staff)		Quarterly