

LECOM Health Corry Memorial Hospital
ERIE COUNTY COMMUNITY HEALTH IMPROVEMENT PROGRAM
2025-2028 Implementation Plan

STRATEGIC ISSUE: Mental Health/Quality of Life
PRIORITY AREA: Depression, Suicide, Poor Mental Health, Poor Physical Health, Health Literacy
GOAL: Reduce the burden of mental health disorders and ensure residents have the knowledge and opportunity to improve their quality of life.
AVAILABLE RESOURCES: 20 bed Critical Access Hospital Affiliated community mental health clinics Psychiatry Residency Rural Option Program

ALIGNMENT WITH STATE/NATIONAL PRIORITIES

Healthy People 2030: Healthy People 2030 (Dept. of Health & Human Services) goals for Mental Health and Quality of Life are to, “Promote the prevention, screening, assessment, and treatment of mental disorders and behavioral conditions,” and “Aim to improve health and quality of life for people affected by these conditions.”

Pennsylvania: “The Department of Public Welfare launched a broad, long-term initiative called ‘Mental Health Matters’ to help reduce the stigma and prejudice associated with mental illness that often prevents people from reaching out for help” (New Initiative Launched to Reduce Mental Health Stigma and Prejudice, 13 May 2013. <http://www.prnewswire.com/news-releases/new-initiative-launched-to-reduce-mental-health-stigma-and-prejudice-206928711.html>).

OBJECTIVE #1: Advance improvement in quality, interdisciplinary collaboration throughout a highly integrated delivery structure to promote increased awareness of the signs and symptoms of mental illness using relationship-centered, evidenced-based practices for patients with mental illness / To improve the overall quality of life and mental wellbeing of the community		
ACTION PLAN		
Strategy	Target Date	Lead Person/ Organization
Enhance programming for Behavioral Health Services	Current	Director of Behavioral Health
Increase the presence of institutional providers at community and hospital events to promote familiarity and decrease stigma	Current	Director of Marketing and Communications
MEASURES OF SUCCESS		
Source	Frequency	
Patient experience of care reports	Quarterly	
Quality and Performance Improvement Activities	Quarterly	

OBJECTIVE #2: Ensure access to Behavioral Health Care		
ACTION PLAN		
Strategy	Target Date	Lead Person/ Organization
Increase the number of Psychiatrists trained and retained in the Community	Current	Medical Director of Psychiatry
Provide limited, routine mental health assessments at community and hospital events	Current	Director of Marketing and Communications
Sustain a workforce environment that attracts and retains talented behavioral health providers	Current	Human Resources Manager
Diversify settings of care served by LECOM Health Psychiatrists	Current	Medical Director of Psychiatry
MEASURES OF SUCCESS		
Source	Frequency	
BH Emergency Room Visits Total BH Admissions	Monthly	
Placement of Psychiatry Residency Program Graduates	Annually	
Staff retention rates on Behavioral Health	Quarterly	
Volume of patients served, number of settings of care	Monthly	

OBJECTIVE #3: Educate to transform the mental health of the community through enhancing the knowledge and skills of healthcare professionals as well as the patients they are serving concerning symptoms and treatment of mental health conditions.		
ACTION PLAN		
Strategy	Target Date	Lead Person/ Organization
Increase the number of physicians trained and retained in the Corry Community	Current	Medical Director of Psychiatry
Develop and distribute educational materials portraying the symptoms of depression, anxiety	Current	Director of Marketing and Communications
Create and deliver educational presentations and symposiums concerning the signs and symptoms of depression and other mental health conditions	Current	Director of Marketing and Communications
MEASURES OF SUCCESS		
Source	Frequency	
Psychiatry Residency Program Evaluation	Annually	
Placement of Psychiatry Residency Program Graduates	Annually	
Total number of presentations given and total attendance	Quarterly	